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Professional Summary

Dedicated cybersecurity professional and IT specialist with a diverse, hands-on background in complex systems troubleshooting, client relations, and digital education. Founder of TJSSOne and YourCyberCompass, a platform dedicated to translating complex threat landscapes into actionable security guidance for non-technical users. Possesses a strong foundation in network security, homelab enterprise configuration, and technical support. Adept at bridging the gap between highly technical backend infrastructure and end-user comprehension.

Education

Full Sail University

- **Bachelor of Science in Cybersecurity** — (*Anticipated Graduation: September 2026*)
- **Associate of Science in Information Technology**

Certifications & Professional Development

- **Active Credentials:** Google IT Support Certificate, Apple Certified Support Professional
- **Target Certifications:** CompTIA Network+, CompTIA CySA+, Cisco CCNA
- **Completed Technical Training:** AWS Identity Access Management (IAM), Cybersecurity Incident Response & Digital Forensics, Cloud Security, Linux Command Line, Kubernetes, Project Management Foundations

Technical Skills

- **Infrastructure & Networking:** Proxmox VE, TrueNAS, Windows Server 2022 Active Directory, Debian Linux, OPNsense Firewalls, Twingate, RustDesk
- **Cybersecurity:** Network perimeter defense, incident response, digital forensics, cloud storage security, identity & access management (IAM), vulnerability mitigation
- **Web & Project Management:** HTML/CSS/JavaScript, Apache (Rocky Linux), WordPress, Git, Project Scope & Quality Management

Professional Experience

Founder & Cybersecurity Educator *TJSSOne & YourCyberCompass* | 2024 – Present

- Architected and deployed a comprehensive homelab environment utilizing Proxmox, TrueNAS, and strict OPNsense firewall rule sets to simulate enterprise network segmentation and continuous security testing.
- Designed and developed an educational media platform tailored for seniors (62+), writing scripts and producing content to combat phishing, data broker tracking, and advance-fee scams.

- Managed enterprise network and server systems, configuring Windows Server 2022 AD and Linux environments for secure deployment.
- Configured and secured Rocky Linux Apache web servers, managing SELinux contexts, firewalld, and file permissions.

Independent Contractor *Uber* | Concurrent

- Maintained full-time academic enrollment while managing a strict, self-driven schedule operating a 2021 Ford Mustang Mach-E GT electric vehicle.

Tier 2 Technical Support Agent

- Previous Experience
- Resolved complex software and hardware escalations for frustrated end-users, translating highly technical diagnostic processes into plain, understandable instructions.
- Troubleshoot critical system failures under pressure, ensuring rapid resolution and minimizing system downtime.

Account Manager *Label Printing Company* | Previous Experience

- Managed corporate client accounts, serving as the primary liaison to coordinate project timelines, quality control, and business deliverables.

Over-the-Road Truck Driver

- Previous Experience
- Executed complex logistics and long-haul route planning across the country with strict adherence to highly regulated compliance schedules and safety protocols.

Audio Systems Technician *Live Entertainment* | Previous Experience

- Configured, deployed, and troubleshoot massive, complex live touring audio systems.
- Mastered intricate signal flows and executed critical hardware repairs on the fly under intense live production pressure.